

#### **OUR COMMITMENT TO OUR CLIENTS**

Our goal is to assign each client's claim and provide a completed appraisal package within 48 hours. If the 48-hour turnaround time is not met, a written explanation (status report) will be provided. Additional status reports will be provided every 48 hours until the appraisal package is completed.

#### INITIAL CONTACT (24 HOURS)

Contact with the owner will be within 24 hours of assignment. (If ECS cannot contact the owner, the client will be notified and assistance will be requested in making the necessary contact).

### **VEHICLE INSPECTION (48 HOURS)**

The inspection report includes date, location, VIN, license number, odometer reading, and a minimum 8 photos, including 4 corners. The condition section of the report will include unrelated damage. Listed repairs and parts will be made in strict accordance with manufacturer's specifications, recommendations, and insurance company guidelines.



## **Expedite Claims Service**

4580 Atlantic Ave. #18091 Long Beach, CA 90807

> Office: 310.872.3306 Fax: 310.872.3567

www.expediteclaims.com

Serving Southern California and Parts of Northern California

Check Website for ZIP Codes.



Expedite Claims Service



### PROCESS FEATURES:

Appraisal assignments are made in real-time via internet, website, email, fax, and phone.

Real-time dispatching of claims to our appraisers often results in same-day inspections, reducing turnaround times and rental costs.

All assignments are confirmed and clients are informed of the specific appraiser who is handling the assignment. Status updates are provided every 48 hours.



- Auto Physical Damage Appraisal
- Fleet Service
- Lease Turn In
- Auto Reinspection
- D.O.I. Reinspection















#### OTHER LINES OF SERVICE:

- Heavy Equipment Damage Appraisal
- Mobile Home Damage Appraisal
- Motorcycle Damage Appraisal
- Marine Damage Appraisal

# CONTACT INFORMATION:

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ASSIGN A CLAIM ONLINE AT expediteclaims.com